

Stakeholder meeting of the Energy Labelling Review

Consumer understanding and behaviour - second phase

19 February 2014

Ewout Deurwaarder

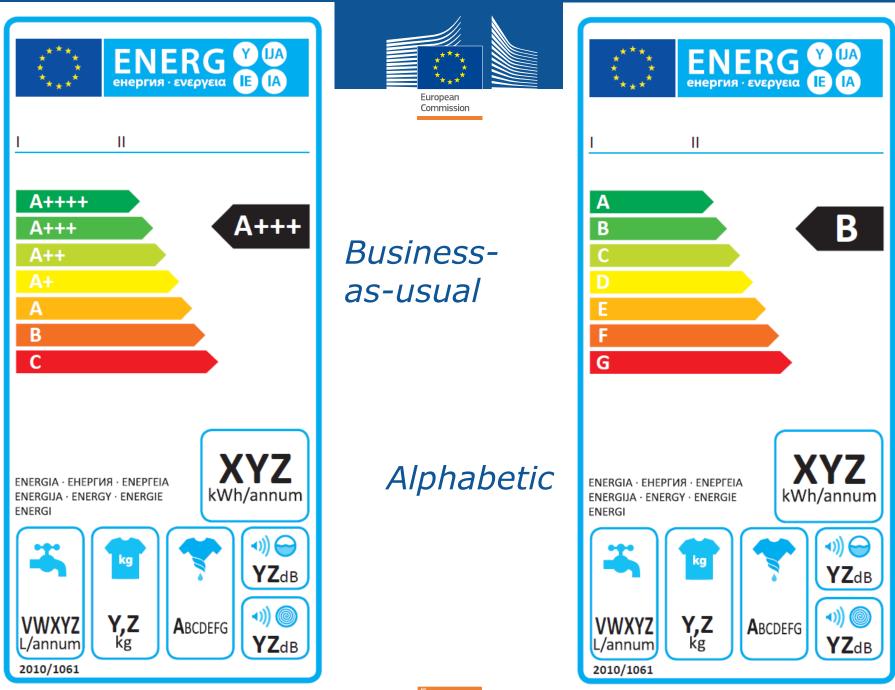
Energy

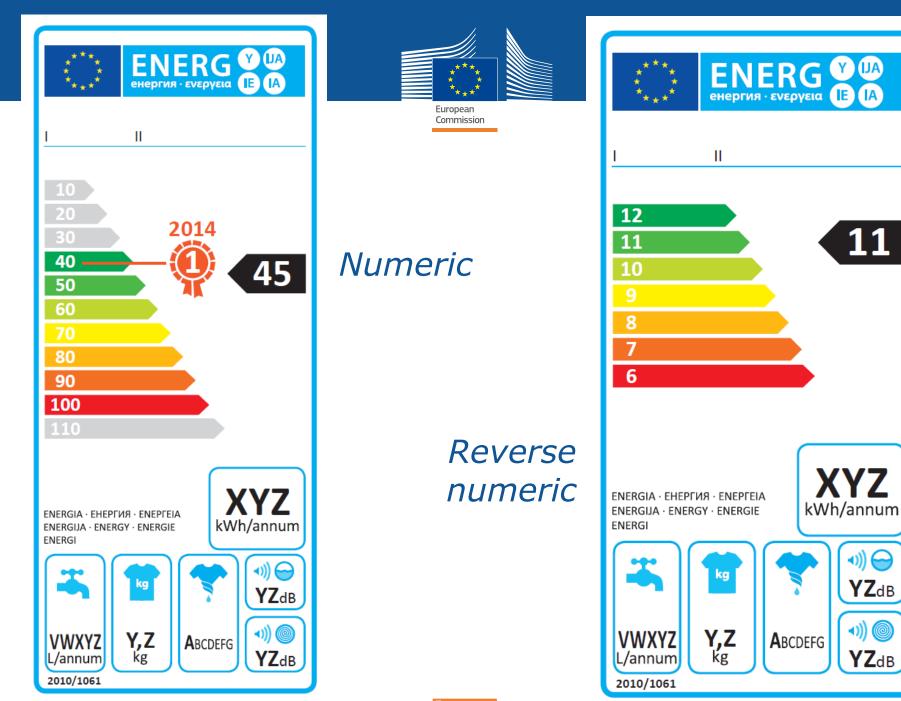


Methodology for testing label designs

- In four countries in brick-and-mortar shops
- 500 interviews
- One type of label shown at the time
- Respondents will inspect a set of products, labels & prices and then indicate which they would buy
- Followed by a short survey (max 10 min.)
 "Why did you choose the product(s) that you did?"
 "The products you just saw differ in terms of energy
 efficiency. Can you tell us which one you think is most/least
 energy efficient?"

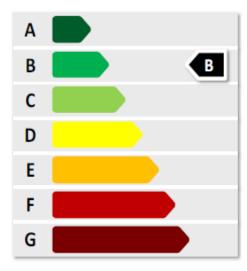
Etc.

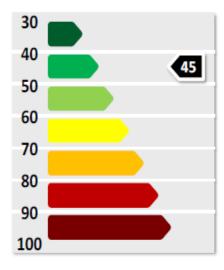


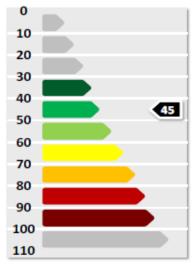




Closed alphabetic scale Closed numeric scale Open numeric scale







Closed numeric scale with benchmark marker **Reverse numeric**

